Docket No. 117.011

Declaration and Power of Attorney For Patent Application English Language Declaration

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name,

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled

the specification of		KNOWLEDGE DRIVEN SYSTEMS AND MODUS OPERANDI FOR CUSTOMER	₹,
(check one) CLIENT AND SALES TRANSACTIONS			
is attached here	eto.		
☐ was filed on		as United States Application No.	or PCT International
Application Nun	nber	and a state of the	
and was amend	led on	and the second	
		(if applicable)	
		derstand the contents of the above in mendment referred to above.	dentified specification,
I acknowledge the known to me to be Section 1.56.	duty to disclose to the t e material to patentabil	United States Patent and Trademark lity as defined in Title 37, Code of	Office all information Federal Regulations,
Section 365(b) of a any PCT Internation listed below and ha	any foreign application(s nal application which de ve also identified below or PCT International a	nder Title 35, United States Code, s) for patent or inventor's certificate signated at least one country other to the characteristic that the country other to the characteristic polication having a filing date before	, or Section 365(a) of han the United States, polication for patent or
Prior Foreign Applic	eation(s)		Priority Not Claimed
(Number)	(Country)	(Day/Month/Year Filed))
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(Number)	(Country)	(Day/Month/Year Filed)	
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60/242,661	10/2300		
(Application Serial No.)	(Filing Date)	60/242,389 Application Serial No.	10/20/00 Filing Date
09/546,704	4/10/00		
(Application Serial No.)	(Filing Date)	60/242,390 Application Serial No.	10/20/00 Filing Date
60/242,385	10/20/00		
(Application Serial No.)	(Filing Date)		

I hereby claim the benefit under 35 U. S. C. Section 120 of any United States application(s), or Section 365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of 35 U.S.C. Section 112, I acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me to be material to patentability as defined in Title 37, C. F. R., Section 1.56 which became available between the filing date of the prior application and the national or PCT International filing date of this application:

(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)
(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)
(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.



POWER OF ATTORNEY: As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith. (list name and registration number)

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Second inventor's signature	Date
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